

BHARAT ELECTRONICS LIMITED
Jalahalli P.O., Bengaluru 560013

Bharat Electronics Limited a Navarna Company and India's premier professional electronics Company under the Ministry of Defence, requires the following personnel **on contract basis** for its Agra Smart City Help Desk for its Homeland Security and Smart City Business SBU, Bengaluru Complex.

Sl. No.	Post	Qualification / Discipline	Reservation	District / State (Place of posting)	No. of Posts	Upper Age Limit
1	Trainee Engineer -I	BE / B. Tech in Electronics/ Electronics & Communication, Electronics & Telecommunication/ Telecommunication / Communication and Computer Science Engg	GEN - 05 OBC - 02 SC - 02 ST - 01	AGRA	10	25 years
2	Project Engineer -I	BE / B. Tech in Electrical/ Electrical & Electronics	UR - 1 OBC - 1 EWS - 1 ST - 1	AGRA	4	28 years

***Note:** Number of vacancies may be increased or decreased based on the actual requirement at the discretion of the Management.

Candidates who are desirous of applying for the post should be willing to relocate to the place mentioned above.

ELIGIBILITY:

1. Qualification:

Trainee Engineer- I : Full Time course in BE/B. Tech in Electronics/ Electronics & Communication, Electronics & Telecommunication/ Telecommunication/ Communication and Computer Science from a AICTE recognized University/ Institution. First class for General, OBC & EWS Candidates and Pass Class for SC/ST/PWD (Person with Disability) candidates.

Project Engineer- I : Full Time course in BE/B. Tech in Electrical /Electrical & Electronics from a AICTE recognized University/Institution. First class for General, OBC & EWS Candidates and Pass Class for SC/ST/PWD (Person with Disability) candidates.

2. **Age as on 01.08.2021 :**

Trainee Engineers-I : Upper age limit is 25 years.

Project Engineers-I : Upper age limit is 28 years.

The upper age limit indicated is for candidates belonging to General & EWS Category. The upper age limit will be relaxed by 3 years for OBC candidates, 5 years for SC/ST and 10 years for PWD candidates (having minimum 40% disability, in addition to the relaxation applicable to OBC/SC/ST candidates).

3. **Remuneration:**

Trainee Engineer- I : An all-inclusive consolidated remuneration of Rs. 25,000/- per month for the 1st Year of engagement, Rs. 28,000/- per month for the 2nd year and Rs. 31,000/- per month for the 3rd year respectively.

Project Engineer- I : An all-inclusive consolidated remuneration of Rs. 35,000/- per month for the 1st Year of engagement, Rs. 40,000/- per month for the 2nd year, Rs. 45, 000/- per month for the 3rd year and Rs. 50, 000/- per month for the 4th year respectively.

4. **Experience as on 01.08.2021:**

Trainee Engineer- I : Candidates with 1 Year of post qualification and relevant Industrial experience.

Project Engineer- I : Candidates with minimum 2 years of post qualification and relevant Industrial experience.

5. **Period of contract:**

Trainee Engineer- I : One (1) Year from the date of joining. However, the same may be extended upto a maximum of Three years (including initial period) depending on the progress of the project and performance of the candidate.

Project Engineer- I : Two (2) Years from the date of joining. However, the same may be extended upto a maximum of Four years (including initial period) depending on the progress of the project and performance of the candidate.

Skill sets required for Trainee Engineers--I (TE-) and Project Engineers-I (PE)

Trainee Engineer- I : : Good Communication skills in English and Hindi essential. Experience in handling Helpdesk operations (logging, viewing, updating, and closing incidents, tracking incident resolution time to Service Level Agreements (SLAs)) for large projects preferred. Should be willing to work 24*7 in three rotational shifts.

Project Engineer- I: Knowledge of electrical Utilities, including design drawing , specification and standards preferably with electrical license electrical. Should be willing to work 24*7 in three rotational shifts.

NATURE OF JOB:

The nature of job and the major activities that will be carried out by the helpdesk engineers are listed below:

- The helpdesk engineers will be deployed centrally at the Integrated Command and Control Centre (ICCC) located at Agra on 24x7 (3 shifts) service window.
- The helpdesk setup will provide support primarily through telephone. IVRS system will be deployed to manage and assign calls to helpdesk executives. Helpdesk executives will log call details of all incoming issues in helpdesk tool that will be provided.
- Helpdesk executives will handle issues/queries related to all Agra Smart City system issues and field equipment's issues.
- Helpdesk personnel will be able to log and track issues and raise tickets through a centralized helpdesk management system.
- Helpdesk executives will act as the first level of resolution for the queries or issues. Unresolved queries will be escalated to higher levels for resolution.
- Bandwidth related issues will be escalated to Service Provider (like BSNL) as per network being used.
- Helpdesk engineers will generate incident reports on a monthly basis and submit to customer.

Note: Teaching experience will not be considered.

SELECTION PROCEDURE: Candidates who meet the eligibility criteria w.r.t. qualification and experience will be allotted weightage as follows:

Criteria	Weightage
Aggregate Marks secured in BE/B.Tech	75%
Relevant Post Qualification experience: 2.5 marks will be allocated for minimum experience stipulated for the post. 1.25 marks will be allocated for every additional experience of 6 months subject to a maximum of 10 marks.	10%
Interview for shortlisted candidates	15%

- **Candidates have to compulsorily provide the CGPA conversion to percentage of marks as per the guidelines provided by their University.**
- Candidates will be shortlisted in the order of merit based on marks obtained in BE/B.Tech and number of years of experience as indicated above in the ratio of 1:5. Only those candidates shortlisted will be called for the interview.
- The names of candidates shortlisted for interviews will be notified on our Company's website through query mode.
- Candidates who have been shortlisted for the interview can download their interview call letter.
- Candidates are requested to print the call letter and comply with the instructions indicated therein. Please note that call letters will be sent through email only.
- The results of the final selection will be available on BEL website through query mode.

HOW TO APPLY:

Candidates who are desirous of applying for the above posts and are willing to be posted at the location indicated in the advertisement may apply online by clicking on the link provided against the advertisement to apply.

The online application can be accessed from 24.08.2021 onwards.

The last date to submit the online applications is 08.09.2021 .

Candidates are required to enter all information correctly in the online application form and verify the same before submission, as changes shall not be permitted after submission of the application form. The dates of the selections, timings and venue will be intimated to the shortlisted candidates through e-mail only. List of candidates shortlisted for interview will also be uploaded on the BEL website. BEL will not be responsible for bouncing of any e-mails due to invalid e-mail IDs provided by the candidates in the application form.

Documents to be submitted at the time of submitting the application: Candidates are required to scan the following documents and attach the same in pdf format:

- i) Passport Size Photograph/Digital Signature.
- ii) 10th Standard marks card (as proof of date of birth).
- iii) All certificates (starting from Matriculation/Class X) in support of educational qualifications.
- iv) B.E/ B.Tech. Degree certificate (as applicable). **In case of CGPA or credits system of assessments, the candidates are required to attach the formula for conversion of CGPA/ Credits to percentage in accordance with the respective University norms.**
- v) All semester Marks Sheets/Final consolidated marks sheet.

vi) Caste/Community/Disability/Income certificate in case of candidates belonging to SC/ST/OBC/PWD/EWS respectively. Candidates claiming reservation under any of the above categories are required to submit the certificate in the prescribed format. The formats of various certificates are provided as link to the advertisement. Candidates belonging to OBC category should possess the certificate issued on or after 01.04.2020. Candidates belonging to EWS category are required to produce the certificate either for the year 2019-20 or 2020-21.

vii) Post qualification experience certificate/s from previous/current employer. The joining/appointment letter and relieving letter (wherever applicable) needs to be attached to determine the number of years of post qualification experience. Where current employment certificate is not produced the first and latest pay slip and employee ID proof should be compulsorily attached.

viii) Candidates if working in PSUs/ Govt. organizations should compulsorily submit 'No Objection Certificate' at the time of application or interview.

Application fee:

Post	Application fee	Exemption
Trainee Engineer – I	Rs. 200/-	Candidates belonging to PWD, SC and ST categories are exempted from payment of application fee.
Project Engineer – I	Rs. 500/-	Candidates belonging to PWD, SC and ST categories are exempted from payment of application fee.

- The application fee should be remitted through SBI Collect (through online mode or through SBI Branch).
- Candidates are requested to read the details and screenshots for making the payment.
- Candidates can also make the payment by approaching SBI branch. You have to select SBI branch in the payment option and download pre-printed challan generated through SBI Collect and deposit the application fee (as applicable) plus applicable bank charges in any SBI Branch. The candidate should ensure to obtain the seal and signature of the bank official.
- Candidates have to enter the “**SBI Collect reference No.**” generated after payment, in the online Application Form.
- Candidates may go through all instructions and eligibility criteria carefully before remitting Application Fee and submitting the application. Fee once paid will not be refunded.

GENERAL:

- *Selected candidates are required to be obtain a medical insurance cover for a sum of Rs. 2 lakhs per annum and submit the same on joining. In addition to the remuneration indicated, a consolidated amount of Rs. 10,000/- per year will be paid towards expenses like medical insurance premium, attire allowance, stitching charges, footwear allowance, etc.*
- Short listing of candidates will be carried out purely based on the information declared by candidates in the online application form. If at any further stage of selection, it is found that candidates have declared false information w.r.t. their credentials, BEL reserves the right to debar them at any stage of selection.
- Candidates are required to possess at least one valid e-mail id, which is to be entered in the application form. BEL will not be responsible for bouncing of e-mails, non-receipt of e-mails due to invalid e-mail IDs, setting options exercised by the candidate, etc.
- There will be no separate communication to any candidates on their non-selection at any stage.
- Candidates whose specialization mentioned in the degree certificate does not tally with the branch mentioned in the application will not be considered for selections. In the event it is found that candidates have disclosed false information in the application form, BEL reserves the right to disqualify their candidature at any stage during the selection process.
- Only Indian nationals need apply. The posts indicated above may vary based on the actual requirement at the time of selection. Canvassing in any form will result in disqualification. BEL reserves the right to debar / disqualify any candidate at any stage of the selection process for any reason what so ever.

Short listing of candidates will be carried out purely based on the information declared by candidates in the online application form. If at any further stage of selection, it is found that candidates have declared false information w.r.t. their credentials, BEL reserves the right to debar them at any stage of selection.

**For queries related to advertisement & payment of application fee contact us at:
E-mail: hrtbs@bel.co.in Telephone: 080-22195629**

**For or technical support w.r.t. online submission of application form please contact:
E-mail: Cbtexamhelpdesk@gmail.com Help desk No: 8866678549/ 8866678559**
